

The Digital Jobs team developed these Frequently Asked Questions following the Round 10 Post training information session. We encourage you to continue to refer to the Participant Guide for further information about the program.

Round 10 – Post-training Information Session Q&A November 1, 2024

Can I get access to the recording?

The recording of the Post-training information session will be available on the JobAccelerator platform.

In our next fortnightly email (Friday 8 November) we will include a copy of the presentation, recording, FAQs and User guide for the Digital Jobs Talent Community hub

When will I get access to the Digital Jobs Talent Community jobs board?

We will send you a link to access the Digital Jobs Talent Community hub on Wednesday 13 November, once your training results are confirmed.

How do I access the Digital Jobs Talent Community jobs board?

You will be emailed a link to access the jobs board on Wednesday 13 November.

We will provide a user guide, however it is very easy to set up an account. Please note, only participants that pass their training course, will be sent the link to set up an account.

After course completion, will I receive a certificate of completion by the training provider?

You will receive your credentials from your training provider upon successful completion of the course. Refer to the course handbook or contact your training provider for more information about what you will receive after completing your course.

When will I know if I have passed my training course?

Your assessment results may be available to you after submission depending on the training provider. However, the Digital Jobs program team are provided with your outcome around week 14-15.

Where can I access the resources on the Hellomonday JobAccelerator platform?

All of the Hellomonday resources can be found in the Learning Hub. If you need further guidance on how to navigate the portal, please refer to the Participant Guide.

How long do we have access to the Hellomonday resources?

You will have access to the JobAccelerator portal until 30 June 2025.

Is there a deadline for the third career coaching session?

There is no specific deadline but ideally within the next couple of months to set you up well.

I have been applying for level one jobs advertised in the seek. all of them was rejected and I mentioned this to my coach as well. What should I do?

It is a challenge, but do keep persisting as it's a competitive space. Remember that not all jobs are advertised, so try and network too. Make sure you are tailoring your application (resume and cover letter) for each role to the language and demands the role outlines.

What type of placement opportunities will be available after course completion?

Work placements are generally full-time and may be onsite/remote/hybrid. These arrangements are at the discretion of the work placement host. For the Digital Jobs program placements are usually at entry level, with an entry-level salary.

Will part-time placement opportunities be available?

The arrangements and working conditions of the placement are at the discretion of the business host.

Do all the placement opportunities begin at the same time? If so, are you able to provide any indication of when they might start?

The start dates, positions and working arrangements are all decided by the host employer.

We are currently working with our business hosts to onboard them onto our new platform. The first jobs will be advertised from Wednesday 13 November.

Financially, I can't afford an entry-level salary and I have previous IT experience. Is there any other platform to find a job I could use?

If you are not looking for an entry level role, we would suggest looking for roles on the open job market via Seek, LinkedIn etc.

You can also sign up to the Cremorne Digital Hub which has a lot of digital roles in Victoria.

Can you tell me more about this new platform?

We will provide more details on the new Digital Jobs Talent Community hub in our next fortnightly newsletter that will be send Friday 8 November.

We will include the user guide and further details about the new hub.